Mr. Sheldon Frankel Page 2 January 14, 1993

Please be advised that TWCNYC was authorized by the New York City Department of Telecommunications and Basegy to provide bulk rate service at specified rates and subject to certain conditions. This price would reflect a 25% discount available to customers in buildings with 15 or more units. However, discounts are not available on Pay-Per-View movies or events. A PPV movie is \$3.95; adult movies are \$4.95. Prices for PPV events vary.

Time Warner Cable of New York City ("TWCNYC") is anxious to improve the existing service to our customers in this building. If you are interested in a bulk rate agreement, I would be happy to meet with you to discuss this in more detail.

Very truly yours,

Donnie Ruiz

Real Estate Department

Englosure

10 WEST 66th STREET CORPORATION

10 WEST 68TH STREET • NEW YORK, N.Y. 10023 TEL. (212) 799-5365 • FAX. (212) 799-5569

July 17, 1992

The Hon. William F. Squadron Commissioner The City of New York Department of Telecommunications and Energy 75 Park Place, 6th Floor New York, New York 10007

Re: Complaint Against Manhattan Cable Television, Inc.

Dear Commissioner Squadron:

As of April 1992, 10 West 66th Street renovated it Master Antenna System ("MATV") utilizing Liberty Cable, and, as a consequence of this renovation, approximately 98% of the shareholders converted from MCTV to the MATV/Liberty Cable. A protocol was established whereby apartments were disconnected and tap removals were verified by MCTV technicians. Unfortunately, these shareholders are still receiving past due invoices, and some accounts have been turned over to collection agencies. These shareholders have been unsuccessful in obtaining billing corrections from MCTV customer service representatives.

The shareholders immediately called the Management Office for assistance. I tried to speak with MCTV to clear up the few (at the time) bills. I had difficulty in reaching MCTV by phone and then resorted to contacting a district manager to resolve the problem.

I was directed to Nr. Alex Giamboi who, in my opinion, was as helpful as he could be. Mr. Alex Giamboi and MCTV foreman, Mr. Sunday Figueroa, came to our building on June 2, 1992 to verify tap removals from approximately 40 apartments. Tap removal verification of all of these apartments was completed that day. I requested a building run from MCTV in order to confirm that these 40 shareholders have been deleted from MCTV's billing system. A few days later, Mr. Giamboi telephoned to say that MCTV's Legal Department had denied my request. Hence, these people still continue to get billed.

On June 30, 1992, a meeting was held in the Management Office of this Corporation. Present were Mr. Alex Giamboi and Mr. Sunday Figueroa representing MCTV; Mrs. Wancy Rodriguez representing Liberty Cable; and myself representing 10 West 66th Street Corporation. The purpose of this meeting was correct the erroneous billings. At the meeting, I provided Mr. Giamboi and Mrs. Rodriguez copies of the tenants original MCTV bills and receipts.

On Monday, July 6th, I received a telephone call from Mr. Giamboi stating all documents were forwarded to the Billing Department and adjustments have been made. I asked him to please forward the corrected tenant bills to my attention at the Management Office in order for me to comply with shareholder wishes that I verify the adjustments and calculate the monies still outstanding. Mr. Giamboi agreed it would be a good idea for me to receive these bills.

On Tuesday, July 7th, I received a call from Mr. Giamboi stating that the Legal Department of MCTV has, once again, denied my request that the Billing Department forward bills to me. They stated that due to the Privacy Act, they have to send the bills to the tenants unless the tenant notifies them in writing to forward bills to the Management Office. I stated to Mr. Giamboi that at our meeting I gave him copies of the original bills and receipts that the tenants forwarded to me and queried if that was not sufficient to show that the tenants are asking me to represent them.

For the past two months I have exhausted all efforts to resolve this matter with MCTV and request you investigate this matter.

Yours truly,

Dina Fatigato
Operations Manager

W. James Mac Maughton, Esq.
Nartin J. Schwarts, Esq.
Peter C. Price; Liberty Cable
Bruce Mc Kinnon; Liberty Cable
Alex Giamboi; MCTV
Juliette M. Moran

W. JAMES MacNAUGHTON, ESQ.

Attorney at Law
90 Woodbridge Center Drive • Suite 610
Woodbridge, New Jersey 07095

Phone (908) 634-3700 Fax (908) 634-7499

October 1, 1992

The Hon. William F. Squadron, Commissioner The City of New York Department of Telecommunications and Energy 75 Park Place, 6th Floor New York, New York 10007

Re: 420 East 51st Street

Dear Commissioner Squadron:

I represent Fifty-First Beekman Corp. ("Beekman") and the residents of 420 East 51st Street (the "Building"). Beekman, a cooperative corporation, has been purchasing bulk cable television service from Manhattan Cable for many years. On July 31, 1992, I advised Manhattan Cable that seventy-four (74) Building residents wished to terminate their Manhattan Cable service (the "Termination Requests"). A copy of that letter was previously sent to you.

My letter of July 31 requested that Manhattan Cable cease the billing for cable service to these residents within three (3) business days of receipt by Manhattan Cable of the Termination Requests as required by Section 9.4 of Appendix I, Consumer Protection Standards of the Manhattan Cable New York City Franchise. Manhattan Cable has ignored the Termination Requests and continues to bill Beekman for bulk cable service and individual subscribers for "premium" service.

By letters dated August 27, August 31 and September 17, 1992, an additional twenty-six (26) Termination Requests were submitted to Manhattan Cable. Again, Manhattan Cable has refused to acknowledge or honor these requests and continues to bill for cable service. I would appreciate the intervention and assistance of your office in resolving this billing dispute.

Enclosed for your information, please find copies of the affidavits of Claire Kamm and Michael Dunleavy which I am filing in the matter Manhattan Cable. Inc. v. Fifty-First Beekman Corp., Supreme Court of the State of New York, County of New York, Index

No. 92-16790. You will note that Manhattan Cable's conduct at 420 East 51st Street has been a sorry spectacle of abuse and deceit. My clients would like to know when—if ever—your office is going to call Manhattan Cable to account for its outrageous conduct.

achaughton

WJM: lw

Enclosures

cc: C. Kamm

P. Price

M. Schwartz

S. Jacqueney

J. Brilling

(all w/o encl.)

AFFIDAVIT OF PETER O. PRICE

State of New York) ss. County of New York)

- I, Peter O. Price, being duly sworn, depose and say:
- 1. I am President of Liberty Cable Company, Inc.
- 2. I have read Liberty's Comments in CS Docket No. 94-48 dated June 29, 1994.
- 3. All facts stated in these Comments are true and correct to the best of my knowledge.

Peter O. Price

Subscribed to and sworn before me this 28 day of June, 1994

NOTARY PUBILIC

My commission expires: q/27/q5

Name of the State of the State